

Kidzone Magic Desktop – Frequently Asked Questions

What is Kidzone Magic Desktop?

Kidzone Magic Desktop is a fun, child-friendly software programme which introduces young kids to the computer and the internet. It provides safe internet access and secure email for children, as well as providing fun games, music and learning activities. It also keeps parents computer settings, files and programmes safe from inquisitive fingers.

How does Kidzone Magic Desktop work?

Kidzone Magic desktop acts as an operating system running on top of Microsoft Windows. Magic Desktop gives parents full control over their children's PC use. Children cannot use programs other than those which a parent has set up or that has been recommended. Parents have to permit access from Magic Desktop to other programs installed on the machine. Refer to page 4 for instructions on how to get started.

Who would like Kidzone Magic Desktop?

The software is designed to provide a fun, simple and safe introduction to computing for children. If your child likes the Kidzone channel we think they'll like Kidzone Magic desktop.

Is Kidzone Magic Desktop available for the Mac?

Sorry. At this stage, the design of Kidzone Magic Desktop is only supported by Microsoft Windows.

How much does Kidzone Magic Desktop cost?

The Introductory version of Kidzone Magic Desktop is free. This Introductory version gives access to the software and lets your child enjoy some limited games.

For more, users can upgrade to the Premium Edition to get Kidzone videos, more games and learning tools for a one-off payment of \$19.99.

Is the premium price of \$19.99 a one off fee?

Yes. Once you have paid the one off fee of \$19.99, you will not be required to make any further payments.

What stuff can kids find on Kidzone Magic Desktop?

The free Introductory Version includes:

- EasyPaint
- Detective Bob
- Easy Write
- Easy Learning
- Find A Match
- My First Music
- Puzzle King
- Talking Parrot
- Gamepad
- My First Browser: a few pre-approved websites in safe browser but no other websites are accessible
- Magic Mail – kids email

The Premium Edition costs a one-off fee of \$19.99. Here you can find:

- Kidzone Video Clips (with new clips every month);
- Funcam application – New Application
- Story – New Application
- EasyPaint *
- Detective Bob *
- Easy Write
- Easy Learning *
- Find a Match *
- My First Music *
- Puzzle King *
- Talking Parrot
- Gamepad*
- My First Browser – parents can add unlimited new websites to safe browser
- Magic Mail – kids email

* includes additional content

How does the internet browser work within Kidzone Magic Desktop?

The Internet browser is set up and controlled by you, the parent, and only you can approve websites which your kids can visit on top of those which have been carefully pre-selected. Kidzone Magic Desktop gives you an overview of your children's Internet use. See page 7 for further instructions on using this programme.

And e-mail?

Kidzone Magic Desktop provides a secure e-mail program designed specifically for children, called *Magic Mail*. Parents administer the child's address book; children cannot send or receive e-mails from unknown people or email addresses. E-mails from unknown addresses are quarantined and require parental approval. In addition, *Magic Mail* is virus and SPAM protected.

How safe is Kidzone Magic Desktop for kids?

Kidzone Magic Desktop can be setup so that it is the first thing that children will see when the computer is turned on, and accessing the regular Windows screen requires a parent-selected password. Magic Desktop protects PC settings and important data files from accidental child-interference.

Kidzone Magic Desktop has been designed to be child-proof (so that children cannot circumvent the parental controls), and safe so the inherent design protects children disclosing personal data and prevents children from visiting inappropriate websites, using inappropriate applications and downloading inappropriate content. This is achieved through effective parental controls, instructions for which are provided in the 'How To video' and at the end of this document.

What do I need in order to play the videos?

You will require a broadband internet connection. Please note that the quality of your broadband connection can impact on the performance of the video.

Kidzone Magic Desktop – Getting Started

How do I get the kids started on Kidzone Magic Desktop?

The software can be easily downloaded through the Kidzone24 website. www.tvnz.co.nz/kidzonemagicdesktop

How do I view the 'How To' video?

- 1) Open Kidzone Magic Desktop
 - 2) Click on the video player. (**TBC what the button will be named**).
- The first video that is played will be the 'How To' video.

How do I set up parental controls?

2 steps:

Step 1. Assign the master password

This creates a safe environment for your children whilst protecting your PC. To assign the master password, follow these steps:

1. Open Kidzone Magic Desktop.
2. From the screen prompt, click on 'Assign Master Password'.
3. Enter in a password that your children will not be able to guess in the 'Password' field.
4. Confirm your password in the 'Confirm Password' field.
5. In the 'Password Reminder Question' field, enter in some text that will help you remember your password (in case you forget it). Make sure the text doesn't give away your password or allow your child to guess what it might be.
6. In the 'Answer' field, enter in the answer to your password reminder question.
7. Click on 'Finish'.

Your master password has now been assigned. All administrative sections within Kidzone Magic Desktop are now automatically password protected.

Step 2. Set up the security shield

This prevents pop ups from your PC being visible in Kidzone Magic Desktop. To do this, follow these steps:

1. Click on 'Menu' > 'Settings'.
2. Click on 'Security Shield Wizard'.
3. On the left hand side, click on 'Security Shield Alerts'.
4. Click on the checkbox 'Enable Security Shield Alerts Service'.
5. Click on 'Only when the alert icon in the taskbar is clicked'.
6. Click 'Finish'.

How do I download the Premium Edition?

To access the upgrade page:

1. Click on 'Menu' > 'Subscriptions' and then click on the 'Get more' tab (displayed above the video player on the homepage).

OR

2. Click on 'Get more' from within the applications.

When you are on the upgrade page, click on the 'Upgrade now' button. This will take you to the payments page.

I don't have a PayPal account. Can I still purchase the Premium Edition?

Yes. To do this you can make a one off payment via their free and secure credit card payment service. Simply follow the instructions on the PayPal website.

How do I activate my license?

Once you have purchased the Premium Edition, close down the PayPal screen to return to Kidzone Magic Desktop homepage. From there, click on 'Get more' tab and click on 'Activate licence' button.

Once you have activated your licence, you will need to log out and re-enter Kidzone Magic Desktop in order for the premium version to be invoked.

I have purchased the Premium Edition but the additional applications and content is not available. What happened?

Once you have activated your licence, you need to log out of Kidzone Magic Desktop and re-enter. Upon Kidzone Magic Desktop being opened your premium version will be made available automatically.

Can I control the times my children spend on Kidzone Magic Desktop?

Yes you can. To do this, follow these steps:

1. Click on 'Menu' > 'Utilities' > 'No Homework – No Play'.
2. Click on 'Parental Control' from the left hand side.
3. From the list, select the program you wish to place a time restriction on.
4. Select what times and days you wish for this program to be available.

What are bonus points and how do I assign them?

Bonus points allow parents to assign points when the child uses educational programs (for example 'Easy Learning'). For each correct answer, points are accrued. Your child can then redeem these points to use entertainment related programs (for example 'Game Pad'). By setting this up, this encourages use of educational programs while limiting use of entertainment related programs.

To set this up, click on 'Menu' > 'Utilities' > 'No Homework – No Play'.

How do I set up Kidzone Magic Desktop to start automatically when my computer turns on?

1. Click on 'Menu' > 'Security Shield Wizard'.
2. From left hand side, click on 'Start-Up Policy'.
3. Click on 'Start Magic Desktop for any windows user'.
4. Click on 'Finish'.

I want to give my child access to other programs on my computer. How do I do this?

1. Click on 'Menu' > 'Programs'.
2. From the left hand side of the 'User Programs Wizard' click on 'Import Start Menu Programs'.
3. Select your desired program from the list.
4. A pop up window will be displayed where you can specify where the program is to be displayed and which users can access it. Once you have made your choices, click ok and click 'Finish'.
5. The selected program will now be available in Kidzone Magic Desktop.

I want to give my child access to their personal documents that are saved on my computer. Can I do this?

Yes. To set this up, click on 'Menu' > 'Utilities' > 'Import Files'.

A windows explorer window will display where you can select a file to be accessible for your child in Kidzone Magic Desktop.

I have more than one child. Can I set up profiles for each child?

Yes, to do this, click on 'Menu' > 'Settings' > 'User Settings Wizard'.

How do I exit out of Kidzone Magic Desktop?

Click on 'Menu' and select 'Close the desktop and return to windows' link.
Enter in your master password.
Kidzone Magic Desktop will close and you will be returned to your PC.

How do I add our favourite websites to 'My First Browser'?

This functionality is only available to premium users. To add websites, follow these steps:

1. Open 'Internet'.
2. Click on the browser address bar.
3. Enter in your master password.
4. Enter in the website address you want to go to and press enter.
5. Click on the 'Approve' icon (a thumbs up symbol).
6. Click on the star icon.

Your website is now approved.

To access your bookmarks, return to the homepage of the browser and click on 'Favourites'.

Need more help?

If your question has not been answered above, you can contact support@easybits.com for further assistance. Before doing so, please ensure you have read this document thoroughly.

Kidzone Magic Desktop – Checklist

Have I assigned the Master Password?	Page 4
Have I set up the security shield?	Page 4
Have I instructed Kidzone Magic Desktop to open automatically upon starting the computer?	Page 6
Have I upgraded to the premium version?	Page 5
Have I activated my license?	Page 5
Have I logged out of Kidzone Magic Desktop to activate premium version?	Page 5

Congratulations! You are ready to start using Kidzone Magic Desktop!